



Kootenai County
Public Transportation



Ring-a-Ride

65 years or older:
Average age: 69

Typical trips include:
Grocery shopping
Medical appointments
KROC Center

Insights:
Many senior riders take along a senior friend as an extra rider, creating a partnership that often gives them a joint independence they wouldn't have achieved on their own!

R-a-R Rider Quote:
"George (driver) always has an umbrella ready so you don't get wet. It's the little touches..." (AL)

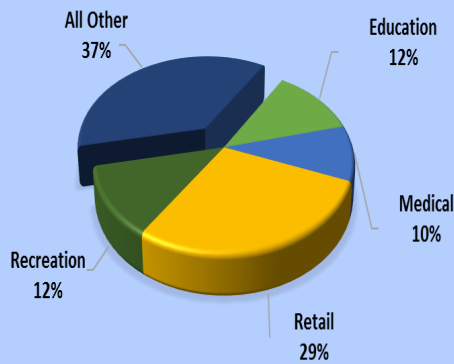
Citylink North

Unlinked Passengers

Nov 2018	10,882
Total 2018	128,886
(7% increase over 2017)	

Stops Made	105,960
Miles Driven	142,567

TRIP PURPOSE



Paratransit

Nov 2018	1,171
Total Ridership	12,598

Ring-a-Ride

Nov 2018	235
Total Ridership	2,292
Miles Driven	93,848



Financials

Transit Center Construction Update

FYTD Expenses by Classification

FYTD Local Cost Share Drawdown



Transit Asset Management (TAM)

The strategic and systematic practice of procuring, operating, inspecting, maintaining, rehabilitating, and replacing transit capital assets to manage their performance, risks, and costs over their lifecycles to provide safe, cost-effective, and reliable public transportation.

Fixed Route Buses 7 - 38' Buses
 Paratransit Buses 10 -23' Buses

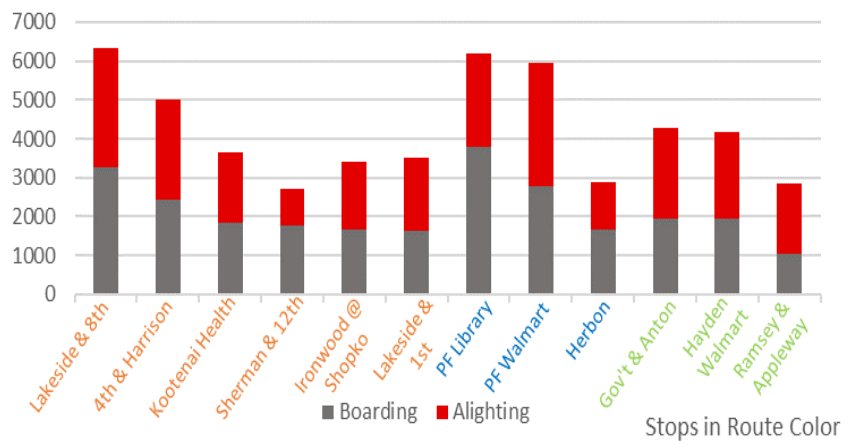


Kootenai County Population

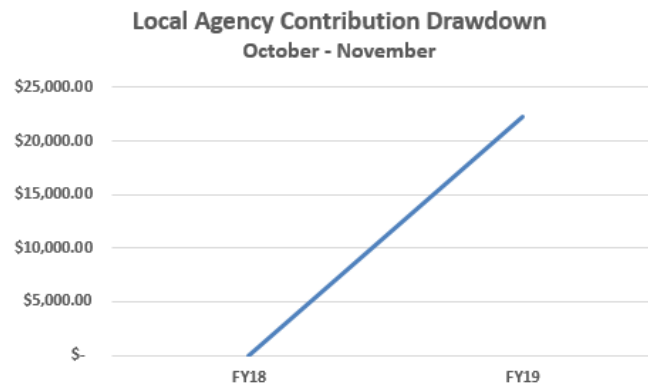
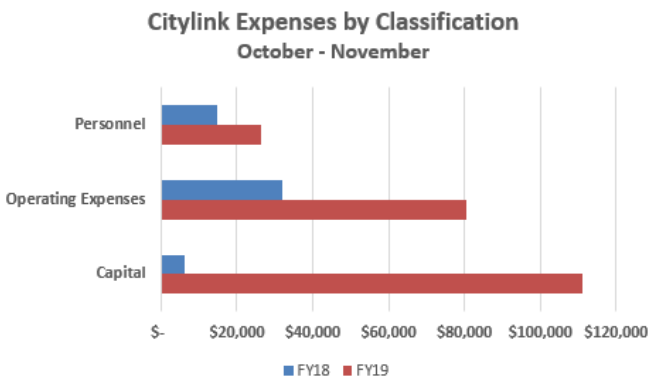
147,716

Median Age 39.7
 ALICE 43%
 With Disability 13.6%
 Veterans 10.7%
 Age 65+ 17.4%

Top 12 Unlinked Passenger Stops



Financial Overview



Gathering Information

ETA's intelligent public transportation software simplifies operations, improves NTD reporting, ADA compliance, and delivers the information needed to improve rider satisfaction.

With real time arrival information, SPOT® from ETA Transit Systems is a must-have mobile app for any rider. Simple to use, accurate, SPOT allows riders to view all current and upcoming arrival times, and receive communications regarding delays.

SPOT
 SPATIAL POSITIONING ON TRANSIT